



# CUSTOMER RETURN SHEET

ORDER NUMBER: \_\_\_\_\_

PURCHASED FROM: \_\_\_\_\_

DATE PURCHASED: \_\_\_\_\_ TODAY'S DATE: \_\_\_\_\_

MODEL: \_\_\_\_\_

SERIAL NUMBER: \_\_\_\_\_

FULL NAME: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

RETURN SHIPPING ADDRESS:  
\_\_\_\_\_  
\_\_\_\_\_

- CHECK IF YOU NEED TO RETURN ONLY FOR A FULL REFUND
- CHECK IF YOU NEED TO RETURN FOR A REPAIR AND WRITE DOWN YOUR - RA # \_\_\_\_\_
- CHECK IF YOU ALREADY GOT A NEW UNIT
- CHECK IF YOU NEED AN EXCHANGE FOR THE SAME UNIT
- CHECK IF YOU NEED A DIFFERENT UNIT (Approval is required by our company) requested unit model #: \_\_\_\_\_

**REASONS FOR YOUR RETURN AND / OR REPAIR**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**NOTE:**

- Make sure to register your product for the warranty on our website before shipping this unit for a repair.
- If the product's warranty has expired, the customer is responsible for all shipping cost as well as all the repair and labor cost.

**PLEASE INCLUDE THIS SHEET WITH YOUR RETURN**

**Return Shipping Address:**  
1265 N. Grove St  
Anaheim, CA 92806 US